



Kane Veterinary Supplies LTD.

11204 186 Street, Edmonton, Alberta T5S 2W2

Phone: (780) 453-1516 Fax: (780) 445-9874

www.kanevet.com

KanePet
—SUPPLIES—

November 26, 2024

To Our Valued Customers,

We are writing to inform you of an important update to our prepaid shipping minimums for frozen products. Due to uncontrollable increases, effective January 1, 2025, the prepaid minimum for frozen food shipments will increase from \$800 to \$1,500.

Greater Edmonton/Calgary/Red Deer

Accessory Only Orders:

Prepaid at \$850.00 excluding tax

- *** Food in can/pouch format will be included in this minimum with a maximum order weight of 200lbs ***

Orders including freight sensitive products, ie. Kibble or Litter:

Prepaid at 1200.00 excluding tax

Frozen Food: Prepaid \$1500.00

All other locations excluding NWT and Yukon

Accessory Orders:

Prepaid at \$850.00 excluding tax

- *** Food in can/pouch format will be included in this minimum with a maximum order weight of 200lbs ***

Orders including freight sensitive products, ie. Kibble or Litter:

Prepaid at \$1500.00 excluding tax

Frozen Food: Prepaid \$1500.00

Additional Surcharges:

Dangerous Goods Fee: \$25.00. (Please see attached for a list of our dangerous goods products)

Freight Sensitive Product Surcharge:

- For Product list and applicable surcharges, please contact your inside sales representative

We thank you for your continued business,

Kane Veterinary Supplies Ltd

a Patterson Company

Item #	Description	Size	Shipping Name & Description	UN Number	Class	Packing Group
001-008	Absorbine Veterinary Liniment	3.8L	FLAMMABLE LIQUID, N.O.S.	UN1993	3	II
002-584	Antiseptic Iodine Spray 1%	3.8L	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II
002-587	Stronger Iodine 7%	3.8L	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II
024-004	Hyperox	20L	HYDROGEN PEROXIDE & PEROXYACETIC ACID MIXTURE STABILIZED with acid(s), water and not more than 5% peroxyacetic acid	UN3149	5.1 (8)	II
024-005	Hyperox	5L	HYDROGEN PEROXIDE & PEROXYACETIC ACID MIXTURE STABILIZED with acid(s), water and not more than 5% peroxyacetic acid	UN3149	5.1 (8)	II
024-518	BioSentry 904 Disinfectant	3.8L	DISINFECTANT, LIQUID, CORROSIVE, N.O.S.	UN1903	8	II
024-519	BioSentry 904 Disinfectant	18.9L	DISINFECTANT, LIQUID, CORROSIVE, N.O.S.	UN1903	8	II
024-521	BioSentry 904 Disinfectant	208L	DISINFECTANT, LIQUID, CORROSIVE, N.O.S.	UN1903	8	II
024-530	Biosolve AFC Acidi Foam	4x3.8L	CORROSIVE LIQUID, ACIDIC, INORGANIC, N.O.S.	UN3264	8	III
024-531	Biosolve AFC Acidi Foam	18.9L	CORROSIVE LIQUID, ACIDIC, INORGANIC, N.O.S.	UN3264	8	III
024-534	Biosolve Plus	4x3.8L	SODIUM HYDROXIDE SOLUTION	UN1824	8	II
024-535	Biosolve Plus	18.9L	SODIUM HYDROXIDE SOLUTION	UN1824	8	II
024-536	Biosolve Plus	208L	SODIUM HYDROXIDE SOLUTION	UN1824	8	II

Item #	Description	Size	Shipping Name & Description	UN Number	Class	Packing Group
034-282	COMPANION Hand Sanitizer	1 g	ETHYL ALCOHOL SOLUTION more than 24% ethanol, by volume	UN1170	3	II
034-910	Chlorinate.Tray Wash EVO 18.9L	18.9L	CORROSIVE LIQUID, BASIC, INORGANIC, N.O.S.	UN3266	8	III
034-911	Chlorinate.Tray Wash EVO 208L	208L	CORROSIVE LIQUID, BASIC, INORGANIC, N.O.S.	UN3266	8	III
034-913	Farm-Foam EVO	18.9L	CORROSIVE LIQUID, BASIC, ORGANIC, N.O.S.	UN3267	8	II
073-002	Sulphur Flour 22.7kg	22.7kg	SULFUR; or SULPHUR	UN1350	4.1	III
077-002	Copper Sulfate 25kg	25 kg	ENVIRONMENTALLY HAZARDOUS SUBSTANCE, SOLID, N.O.S.	UN3077	9	III
1021-016	Alcohol Isopropyl 99% 4L	4L	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II
1021-020	Ivermectin Pour On Cattle 10L	10L	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II
1021-021	Ivermectin Pour On Cattle 20L	20L	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II
1021-030	Ivermectin Pour On Cattle 4L	4L	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II
306-150	Isopropyl Alcohol 99%	205L	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II
502-234	Isopropyl Alcohol 99%	3.8 Litre	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II
502-235	Isopropyl Alcohol 70%	4L	ISOPROPANOL; or ISOPROPYL ALCOHOL	UN1219	3	II

*This list is subject to change with TDG rules and regulations.



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30 Struck Court, Cambridge, ON, N1R 8L2

Phone: (519) 740-0733 Fax: (519) 740-6419

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—SUPPLIES—

May 21, 2024

Re: Freight Policy

Dear Valued Customer,

To obtain prepaid shipping/deliveries orders must meet the following requirements and minimums:

Requirements:

- The values listed below are based on *shippable* products. Backordered items will be excluded from the order total.
- Taxes are not included in reaching the pre-paid minimum.
- Additional freight surcharges may apply to large or weight sensitive items/orders.
- Customer locations in rural areas may be subject to increased minimum, surcharge and/or alternative shipping policies.

Order Minimums:

Ontario: \$1000

Quebec: \$1250

Maritimes & NFLD: Refer to Atlantic Canada Freight policy.

Order Minimums *excluding* freight sensitive items will be eligible for pre-paid shipping with a reduced minimum. Freight sensitive items include but are not limited to: Food (Kibble), Litter, Crates, Food Storage Bins, Beds, Stock tanks, Stall Dry.

*** Food in can/pouch format is included in this minimum with a maximum order weight of 200lbs ***

Ontario: \$750

Quebec: \$850

Maritimes & NFLD: \$1000

If you require further information, please contact your Kane Sales Representative.



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May 21, 2024

Re: Rural Freight Policy

Dear Valued Customer,

Your location has been outlined as a rural freight zone. To obtain prepaid shipping/deliveries on orders shipped to your destination orders must meet the following requirements and minimums:

Requirements:

- The values outlined below are based on *shippable* products. Backordered items will be excluded from the order total
- Taxes are not included in reaching the pre-paid minimum
- Additional freight surcharges may apply to large or weight sensitive items/orders

Order Minimums:

Order Minimums **excluding** freight sensitive items will be eligible for pre-paid shipping with an order minimum of \$850.

***** Food in can/pouch format is included in this minimum with a maximum order weight of 200lbs *****

Orders to include a combination of freight sensitive and non-sensitive items must meet the below schedule to be eligible for pre-paid shipping to your location.

	Minimum Volume
Accessories (non-freight sensitive items)	\$400.00
Food & Freight Sensitive items	\$1,500.00

Freight sensitive items include, but are not limited to: Food (**Kibble**), Litter, Crates, Food Storage Bins, Beds, Stock tanks, Stall Dry etc.

Large volume orders will be assessed on an individual basis and will be based on the ratio of freight sensitive and non-sensitive items to be eligible for pre-paid shipping.

Orders that do not meet these minimums will be subject to additional charges to offset high freight rates to your location and will be reviewed at the time of ordering.

Items classified as Ambient or Dangerous Goods will also be subject to the following surcharges:

Ambient - \$15, Dangerous Goods - \$25

If you require further information, please contact your Kane Sales Representative.



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KANE VETERINARY SUPPLIES LTD.

30 STRUCK COURT, CAMBRIDGE, ONTARIO. N1R 8L2

Phone: (800)361-3232 Fax: (888)740-6419-

Distributors of Quality Veterinary, Farm, Tack and Pet Supplies

Dedicated Service Since 1969

December 20, 2022

Re: **New Kane Vet Shipping Policies and Surcharges**

Dear Valued Customer:

Kane Veterinary Supplies is dedicated to ensuring that all products are transported to you in the safest, most controlled environment possible. Our shipping methods are in accordance with the Health Canada transportation regulations and the Transport Canada Transport of Dangerous Goods regulation.

Ambient products are shipped in a temperature controlled environment via ATS and Williams Transport. Refrigerated products are shipped in insulated boxes that ensure label temperature is maintained. Dangerous Goods must be shipped in a safe, secure, and efficient manner.

Providing this high level of regulatory compliance and service comes at a significant cost. As a result, the following policies are being implemented December 20, 2022.

Prepaid Freight Minimums (excluding Pet Food)

Ontario: \$750.00

Quebec: \$850.00

Maritimes: \$1000.00

Prepaid Freight Minimums with Pet Food:

Ontario: \$1000.00

Quebec: \$1200.00

Maritimes: \$1500.00

Dangerous Goods Fee:

\$25.00 per order.

Ambient Fee (products requiring temperature controlled shipping, excludes refrigerated products):
\$20.00 for orders less than \$1500.00. Waived for orders greater than \$1500.00.

Please Note: The \$1500.00 minimum is a combination of ambient and non-ambient products

Refrigerated Box Fee (products requiring shipping at 2-8 °C):

\$25.00 on invoice surcharge. Use the included prepaid courier waybill or call ATS to return to Kane. Upon receipt, you will be credited \$10.00.

\$500.00 fee will occur if Credo cubes or Credo Dura-cubes are not returned (does not apply to cardboard refrigerated boxes).

If you have any questions or concerns, please contact myself or your Territory Manager.

Thank you for your continued support.

Regards,

Richard Thompson

National Sales Manager – Production Animal

Kane Veterinary Supplies

1-800-361-3232

richard@kanevet.com



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Objet : Politique de livraison

30 mai 2024

Très cher client,

Afin d'obtenir l'expédition / livraisons sans frais, la commande doit répondre à ces conditions :

Conditions:

- Les valeurs monétaires indiquées ci-dessous sont basées sur des produits livrables; les articles en rupture de stock sont exclus du calcul du total de la commande.
- Les taxes ne sont pas incluses dans le montant minimum à atteindre pour obtenir la livraison prépayée.
- Des frais de transport subsidiaires peuvent s'appliquer sur certains produits :
Produits dangereux : 25\$ Produits requérant une température contrôlée : 15\$
- Une politique de livraison différente pourrait s'appliquer aux clients situés en région éloignée.

Minimum pour obtenir la livraison gratuite : commande de moulée ou d'articles sensibles au fret.

Ontario : 1,000\$

Québec : 1, 250\$

Maritimes et Terre-Neuve : Se référer à la politique de transport du Canada atlantique.

Minimums pour les commandes ne contenant que des accessoires (ne contenant pas d'articles sensibles au fret).

Tels que décrits ci-bas, ces commandes sont éligibles à l'expédition sans frais avec un montant moins élevé :

*Ontario : 750\$

*Québec : 850\$

*Maritimes et Terre-Neuve : 1,000\$

- Articles maintenant considérés comme des accessoires éligibles pour la livraison sans frais :
- **Articles non sensibles au fret :**
*Conserves – pochettes de nourriture – nourritures pour oiseaux et petits animaux ne nécessitant pas de palette (jusqu'à un maximum de 200 livres ou 90 kilos).
- **Articles sensibles au fret :**
*Sont compris, sans toutefois s'y limiter :
Article lourd ou volumineux, bac de stockage d'aliments, réservoir, moulée, transporteur, lit, litière et absorbant tel que "Stall Dry".

Pour obtenir de plus amples informations, veuillez contacter votre représentant Kane Pet Supplies.

Jen Wolf,

Directrice nationale des ventes, division Animaux de compagnie.



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20 décembre 2022

Objet : Politique de livraison en région éloignée

Très cher client,

Votre localité est dans une zone de livraison éloignée.

Afin d'obtenir vos expéditions / livraisons sans frais, vos commandes doivent répondre à ces conditions :

Conditions:

- Les valeurs monétaires indiquées ci-dessous sont basées sur des produits livrables; les articles en rupture de stock sont exclus du total de la commande.
- Les taxes ne sont pas incluses dans le montant minimum à atteindre pour obtenir la livraison sans frais.
- Des frais de transport subsidiaires peuvent s'appliquer sur certains produits :
Produits dangereux : 25\$ Produits requérant une température contrôlée : 15\$
contenant des produits lourds ou imposants ou sensibles au fret.

Commandes minimales : Accessoires seulement

Les minimums pour les commandes ne contenant pas d'articles sensibles au fret, tels que décrits ci-bas, sont éligibles à l'expédition sans frais avec un minimum de commande de 850\$.

Commande combinée

Les commandes combinant des articles sensibles au fret et des articles non sensibles au fret doivent respecter le ratio ci-dessous pour être admissibles à l'expédition sans frais.

	Combinaison (ratio)
Accessoires et articles non sensibles au fret	400.00 \$
Nourritures & articles sensibles au fret	1,500.00 \$

- **Articles sensibles au fret :**

*Sont compris, sans toutefois s'y limiter :

Article lourd ou volumineux, bac de stockage d'aliments, réservoir, moulée, transporteur, lit, litière et absorbant tel que "Stall Dry".

Les commandes volumineuses seront évaluées individuellement en fonction du ratio articles sensible au fret / articles non sensibles au fret quant à leur admissibilité à l'expédition prépayée.

Les commandes qui ne rencontrent pas ces minimums seront soumises à des frais supplémentaires pour compenser les taux de fret élevés pour votre emplacement et seront évaluées au moment de la commande.

Si vous avez besoin de plus amples informations, veuillez contacter votre représentant Kane Pet Supplies.